



TODMORDEN LEARNING CENTRE AND COMMUNITY HUB LTD (TLCCH) POLICIES AND PROCEDURES

DISCIPLINARY POLICY AND PROCEDURE

1. INTRODUCTION

TLCCH requires good standards of discipline from its employees, together with satisfactory standards of work. The purpose of the disciplinary procedure is to ensure that any concerns over employees' conduct or performance are handled in a fair, consistent and timely manner, with the intention of bringing about an improvement, and to protect the proper operation of the organisation's business and the health and safety of its employees.

This procedure may be reviewed and updated from time to time. Any amendments will be notified to employees in writing, following consultation or notice where appropriate.

Where time limits are specified in this Policy and Procedure, they may be varied by agreement between TLCCH and the employee.

During any probationary period, the full disciplinary and grievance procedure will not apply.

2. RULES AND APPLICATION

The following are examples of conduct and performance that will normally be addressed through implementation of the organisation's disciplinary procedure:

- Unsatisfactory work performance;
- Breaches of policies and procedures;
- Inappropriate behaviour (e.g. fighting, drunkenness, etc.);
- Bullying, harassment or victimisation;
- Discrimination on any of the grounds listed in TLCCH's Equal Opportunity and Diversity Policy e.g. race, sex, sexual orientation, religion, disability, age, gender reassignment, marital status or ethnic origin;
- Persistent lateness or poor timekeeping;
- Unacceptable levels of absence, especially when unauthorised;
- Serious or repeated failure to follow reasonable requests or instructions;
- Abuse, misuse or neglect of TLCCH property or facilities;

- Bribery offences under the Bribery Act 2010;
- Use of Company facilities and equipment for personal reasons during work time e.g. Company email, telephones and internet access.

3. CONFIDENTIALITY

Disciplinary matters will be handled with as high a degree of confidentiality as is practicable, particularly when the issue is of a sensitive nature.

Confidential records of disciplinary matters will be kept in the employee's personnel file in accordance with Data Protection legislation. Copies of meeting notes will be provided to the employee, although TLCCH reserves the right to withhold certain information (e.g. to protect a witness).

4. INVESTIGATION

The employee's manager will promptly and thoroughly investigate any matter that is reasonably believed to be a disciplinary matter. The employee concerned will be informed of the investigation as soon as possible and when it has been concluded.

The employee may be asked to attend an investigatory interview. If such an interview is held prior to a disciplinary meeting, the employee must be advised that the interview is an investigatory interview, and that they may choose to be accompanied by a colleague, a suitably certified trade union representative or an official employed by a trade union.

TLCCH reserves the right to omit the investigatory interview stage and move straight to a formal disciplinary meeting.

5. SUSPENSION

TLCCH reserves the right to suspend an employee from work, normally for no more than five working days, while a disciplinary offence is being investigated.

Employees will be advised if the suspension is likely to last longer than five working days.

The line manager shall inform the employee of the reason for the suspension.

6. RIGHTS TO MONITOR AND SEARCH

TLCCH reserves the right to:

- Monitor employees' activities including telephone calls, email messages and internet use at any time, whether as part of a disciplinary investigation or otherwise. Employees should therefore not consider such activities and methods of communication to be confidential when conducted at work.

7. DISCIPLINARY PROCEDURE

7.1. INFORMAL DISCUSSION

TLCCH will initially try to resolve disciplinary issues informally by way of an informal discussion with the employee concerned.

This is a two-way discussion where TLCCH will be able to inform the employee of their shortcomings in conduct or performance and at the same time provide the employee with the opportunity to provide an explanation.

The main purpose of the informal talk is to find a solution to the problem that is beneficial for both TLCCH and the employee.

Generally, cases of minor misconduct or unsatisfactory performance are dealt with informally. In the event of poor performance, disciplinary meetings will usually only be undertaken where counselling the employee and further training (if required) has failed to produce a satisfactory improvement to performance. However, if the informal action does not provide a solution to the problem or if the disciplinary issue is too serious to be dealt with informally, then the formal disciplinary procedure will be followed.

7.2. WRITTEN NOTICE OF INTENDED DISCIPLINARY MEETING

If it is decided that there is a disciplinary case to answer, TLCCH will write to the employee, giving them a minimum of two days' notice of the meeting and advising the employee of their right to be accompanied to the meeting. At the same time, TLCCH will provide the employee with written notice informing them that this constitutes the start of the formal disciplinary procedure and as such outline:

- The alleged misconduct or poor performance and any possible consequences of these;
- The improvement that is required, any timescale for achieving this improvement and any support available (if appropriate);
- Details as to the time and venue of the disciplinary meeting
- Notice of the employee's statutory right to be accompanied if the meeting could result in a formal warning, the confirmation of a warning or the taking of some other disciplinary action.

The employee's chosen companion will be able to address the meeting to put or sum up the employee's case as well as confer with the employee during the meeting. They may not, however, answer questions on the employee's behalf, address the meeting if the employee does not wish them to do so or prevent TLCCH from explaining their case. The companion can be a fellow employee, trade union representative or official employed by a trade union.

The meeting will be scheduled in order to give the employee reasonable time to prepare for the meeting.

TLCCH will establish the facts before the meeting by collecting documents, identifying any relevant people to interview and taking statements. Any requests for anonymity and confidentiality should be taken seriously. At least two days before the meeting, the employee should be provided with all relevant information, including statements, upon which the organisation intends to rely.

Where TLCCH or an employee intends to call relevant witnesses, they should give advance notice to the other party that they intend to do this. It may also be appropriate to provide copies of written evidence including any witness statements.

If the employee is unable to attend the disciplinary meeting at the agreed time, TLCCH shall offer an alternative reasonable time and date. TLCCH shall give at least two days' notice of any rearranged meeting. If the employee fails to attend the rearranged meeting TLCCH, taking into consideration any reasons and concluding that such failure is without good cause, is free to decide upon the matter using the evidence available. In these circumstances, the employee will be allowed to make written submissions.

7.3. DISCIPLINARY MEETING

A disciplinary meeting will normally be conducted by the employee's line manager. In the case of the Centre Manager it will be conducted by a member of the Board of Directors.

The line manager will explain the complaint against the employee and go through any relevant evidence.

The employee will then be given the opportunity to present their own evidence, answer any allegations, ask questions and call relevant witnesses.

If TLCCH is unable to attend the meeting, such a delay should be conveyed to the employee at the earliest opportunity and a reasonable alternative should be provided to the employee.

Where possible, a manager or Director who did not carry out the investigation will attend the meeting.

7.4. OUTCOME OF MEETING

As soon as possible after the conclusion of the disciplinary meeting, the employee's line manager will inform the employee what disciplinary action, if any, will be taken. If TLCCH finds there has been no misconduct or poor performance, the employee will be informed of this in writing.

Where a minor offence has been committed, a recorded oral warning may be given. The warning will state that any further misconduct will render the employee liable to further, more severe, disciplinary action. The employee shall be informed of the period in which the warning will remain 'live' usually three to six months.

First Written Warning - If more serious misconduct/poor performance or further minor offences are confirmed, TLCCH will issue a written warning setting out the complaint and stating that further misconduct or a failure to improve performance may result in further disciplinary action. This letter will include details as to the improvement required, timescales for such improvement and details of any help that will be made available. The employee shall be informed of the period in which the warning will remain 'live', usually twelve months, and of any additional requirements e.g. training to be undertaken. They will also be advised of their right to appeal against the warning.

Final Written Warning - If the misconduct or poor performance is sufficiently serious or there has been further misconduct or a failure to improve since a previous written

warning, TLCCH may issue a final written warning. This will give details of the complaint and nature of the misconduct or poor performance, the improvement required, the timescale for such improvement and details of any help available. It will also warn that failure to improve may lead to dismissal or some other contractual penalty e.g. demotion. The employee shall be informed of the period in which the warning will remain 'live' usually twelve months and advised of their right to appeal against the warning.

Dismissal or Other Penalty - If there has been further misconduct or failure to improve performance since a final written warning TLCCH may dismiss the employee or take some other action short of dismissal such as demotion or disciplinary suspension. The employee will be provided with a written statement of the reasons for dismissal or other action, the date on which the employment will terminate (if dismissed), and their right to appeal, as soon as reasonably practicable. The dismissal decision should only be taken by a manager who has the authority to do so.

Dismissal without Notice - If TLCCH establishes that there has been gross misconduct the employee may be summarily dismissed i.e. dismissed without notice. TLCCH will follow a fair disciplinary procedure before taking any decision to dismiss without notice and this will be confirmed in writing (see Gross Misconduct section below).

7.5. APPEAL

Employees have the right to appeal against any formal disciplinary action. An appeal cannot be made against an informal oral warning. The appeal should be made in writing within five working days of the disciplinary decision.

The employee must inform TLCCH as to the grounds for appeal in writing and may be accompanied to the appeal meeting. In making an appeal, the employee should state if they are appealing against the finding that they committed the alleged acts of misconduct or against the level of sanction imposed.

The appeal will be heard by a panel of three Directors who have not previously been involved in the case.

The outcome of the appeal will be confirmed in writing within five working days of the meeting. Decisions made at this stage will be final and there is no further right of internal appeal.

7.6. SPECIAL CASES

Where disciplinary action is being considered against an employee who is an accredited trade union representative of a trade union recognised by TLCCH for collective bargaining purposes, the above procedure will not be followed until TLCCH has had a chance to discuss the matter (with the prior agreement of the employee) with a senior trade union representative or permanent union official of that trade union. TLCCH shall, however, be able to suspend the employee in the case of a suspected or known incident of gross misconduct.

An employee being charged or convicted with a criminal offence is not in itself a reason for disciplinary action. TLCCH will consider whether the offence or alleged offence is one that makes the employee unsuitable for their type of work. Therefore, TLCCH will

establish the facts of the case and consider whether the facts warrant starting the disciplinary procedure. Similarly, an employee cannot be dismissed solely because they were absent from work as a result of being remanded in custody.

7.7. GROSS MISCONDUCT

In the event that an employee commits an act of gross misconduct, TLCCH is entitled to summarily terminate the employee's contract of employment without notice or pay in lieu of notice.

The following non-exhaustive list gives examples of offences that TLCCH will normally regard as gross misconduct:

- Theft, fraud, dishonesty or deliberate falsification of record;
- Fighting, assault or other violent behaviour
- Deliberate damage to, or misuse of, Company property
- Deliberate use of internet or email to access or distribute material of a pornographic, offensive, obscene or inappropriate nature
- Drunkenness or being under the influence of illegal drugs at work
- Incapability at work because of alcohol or drugs
- Possession, custody or control of illegal drugs on Company premises
- Serious breach of TLCCH's rules, policies and procedures
- Serious negligence which causes loss, damage or injury
- Conviction of a criminal offence that is relevant to the employee's employment with TLCCH and renders them unsuitable for their work
- Conduct likely to bring TLCCH's name into disrepute
- Bullying, harassment, victimisation or discrimination
- Accepting bribes
- Serious breaches of TLCCH's anti-bribery policy;
- Gross negligence
- Serious acts of insubordination

If TLCCH decides to summarily terminate the employee's contract of employment without notice or pay in lieu of notice TLCCH must be acting fairly and reasonably to take this action rather than following the Disciplinary Procedure set out in Clause 3 above.

7.8. DATA PROTECTION

TLCCH shall process personal data collected during the investigation process and any subsequent disciplinary action in accordance with its Data Protection Policy. Data collected during the investigation process and subsequent disciplinary action will be held securely and accessed by, and disclosed to, individuals only for the purposes of completing the disciplinary procedure.

Approved by the Board of Directors on: 18/10/2021

Date of Next Review: 2 years after approval